

Report to: **Adult Social Care Scrutiny Committee**

Date: **10 June 2010**

By: **Director of Adult Social Care**

Title of report: **Directly Provided Services Review – End of Project Report**

Purpose of report: **To inform Scrutiny Committee of the outcome of the Review of Directly Provided Services.**

RECOMMENDATION

The Adult Social Care Scrutiny Committee are recommended to:

- 1. Note and comment on the end of project report;**
 - 2. Consider future monitoring of any outstanding recommendations from the review through the Adult Social Care Business Plan;**
 - 3. Note that the findings from the review will be used to inform future service and budget plans.**
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1. Financial Appraisal

1.1 Efficiencies and savings have been identified through the implementation of the review and are detailed in the progress reports on older people's services in Appendix 1 and learning disability services in Appendix 2. All identified efficiencies and savings have been incorporated within the Reconciling Policy and Resources process from the 2007/08 financial year onwards.

2. Background and Supporting Information

2.1 East Sussex County Council Cabinet agreed to a comprehensive review of Adult Social Care Directly Provided Services on 15th November 2006. The review was to take place over the next two years. In December 2007, the Department of Health published the 'Putting People First' concordat, and the focus of the Review was enhanced to accommodate the principles of personalisation and Individual Budgets, and prepare the Directly Provided Services for the increased choice that service users would have in the future.

2.2 The review was therefore extended to allow for the new policy initiatives to be taken into account and was concluded at the end of January 2009. Reports with recommendations relating to the future development of each service area have been submitted to Cabinet for decision at the conclusion of each element of the review.

2.3 The progress reports in the appendices show the end of project position and where ongoing work has been incorporated into the Adult Social Care Plan for 2010/11. The implementation of any outstanding recommendations from the Review of Directly Provided Services will be managed through the Plan, with quarterly monitoring reports made to Scrutiny Committee.

2.4 The detailed performance and financial information obtained through the Review of Directly Provided Services, including comparative data from other local authorities and details about independent and voluntary sector provision, will be used to inform future service and budget decisions. These findings will be critical in considering any additional savings that need to be identified in 2010/11 as a consequence of Government decisions on in year budgets.

3. Conclusion and Reasons for Recommendation

3.1 Over a period of two years, the Review examined and made recommendations for all of the services provided directly by the Adult Social Care Department. The Review is now complete and Scrutiny Committee is therefore recommended to note the progress achieved to date. Steps have been taken to mainstream the implementation of any outstanding review recommendations through the core business planning process of the Department. The findings of the review will also help inform future service and budget plans.

KEITH HINKLEY
Director of Adult Social Care

Contact Officer: Mark Stainton, Assistant Director (Operations) - 01273 481238

Local Member(s): All

BACKGROUND DOCUMENTS

Reports to County Council Cabinet:

Review of Directly Provided Services between 15th November 2006 and 26th January 2009.
DPS Residential Intermediate Care Services 7 July 2009
Day Services for Older People in Hastings 7 July 2009
DPS – Learning Disability Group Homes 24 November 2009

Report to Adult Social Care Scrutiny Committee:

DPS Review Update 26 March 2009

**DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
 OLDER PEOPLES SERVICES – (LATEST UPDATES INCLUDED IN BOLD)**

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
TICS	Cabinet meeting 30 January 2007			
Thornwood	<p>1. agree to negotiate with Rother Homes and Hastings & Rother PCT to terminate the contractual arrangements for provision of Thornwood Intermediate Treatment Services with a view discontinuing the intermediate treatment service at Thornwood</p> <p>2. delegate authority, for agreeing the termination of the contractual arrangements with Rother Homes and Hastings & Rother PCT, to the Director of Adult Social Care</p> <p>3. approve the investment in community based support service of all savings</p> <p>4. agree to withdraw the element of funding relating to Thornwood intermediate Care (TICS) from the Intermediate Care Pooled Budget (in agreement with Hastings & Rother PCT)</p>	Contract terminated and service closed September 2007	Total net Efficiencies: £680,000 – total funding released for reinvestment	Achieved
Ridgewood	Cabinet meeting 10 July 2007			
	The Cabinet is recommended to agree to consultation with staff, service users and other key stakeholders regarding the option of closing Ridgewood Rise.	Service fully closed March 2008	Total net savings over 3 years were £1.44m, due to redundancy costs being lower than originally anticipated.	Achieved
EMI	Cabinet meeting 10 July 2007			
Homefield Place, Milton Court, Grangemead	1. agree to develop an integrated model of care for Homefield Place in conjunction with the Sussex Partnership NHS Trust involving combining services at either Seaford Day Hospital site, Homefield Place or an alternative site on the coastal strip	Project approved for new capital bid joint new build development with Chief Execs (Library) and registered Social landlord on Warwick House	2009/10 – 13/14 capital programme – joint project £5m.	NHS Partnership Trust not able to proceed therefore alternative option taken Head of Strategic Commissioning (OP)

DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
OLDER PEOPLES SERVICES – (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
		site in Seaford.		
	2. agree to develop Milton Court as the prime centre for Adult Social Care mental health services for Older People by increasing and the number of beds initially from nine to 27 beds and providing a more flexible and responsive day service	Refurbishment completed and “Milton Grange” reopened in November 2009 with 37 beds and a 40 place day service.	Total capital programme investment £2.2m Net additional revenue budget (2010/11) required £799k on the scheme base budget. The new facility is delivering operational efficiencies resulting from the reduction in unit costs from £1,814 p.w. to £871 p.w.	Achieved
	3. agree to change the service provision at Grangemead from providing services for people with mental health needs to frail older people including respite and intermediate care	Lead member agreed in September 08 that day care not to be included in revised provision.	Grangemead, closure 2009/10 net savings £37,000. Estimated full year savings are £474,000.	Achieved
	4. agree to seeking to develop plans to increase capacity at Grangemead to 36 beds and Milton Court to 40 beds and incorporate the necessary provisions into the Department’s Asset Management Plan.	Revised plan approved by Cabinet in July 2009 to close Grangemead, Gilda Crescent and St Anthony’s Court and reprovision the Mental Health beds at Milton Grange, the Respite Care Beds in the private and voluntary sector and the Intermediate Care beds		

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		through the bed and community based Living at Home Service (LAHS).		
Intermediate care	Cabinet Meeting 16 October 2007			
Gilda Crescent William Daly	1. agree to officers exploring the potential for contracting out the William Daly day service	Included in re-commissioned day services. Unable to identify a contractor so services combined with Gilda Crescent Day Services and directly provided on the Grangemead site (soon to transfer to Hailsham Family Centre).		Achieved
	2. agree to exploring with Wealden District Council the most appropriate use for the Intermediate Care flat at Joan Hughes Court	Commissioners confirmed withdrawal from flat and returned to housing.		Achieved
	3. agree to the re-provision of the current residential services at Gilda Crescent to Grangemead, Hailsham	Revised plan approved by Cabinet in July 2009 to close Grangemead, Gilda Crescent and St Anthony's Court and re-provision the Mental Health beds at Milton Grange, the Respite Care Beds in the private and voluntary sector and the Intermediate Care beds through the bed and community based LAHS.	Gilda Crescent closure 2009/10 net savings £166,000. Estimated full year savings are £569,000	Achieved
	4. agree to re-commission Gilda Crescent day services preferably with the William Daly Centre or with another local provider	Included in re-commissioned day services. Unable to identify a contractor so services combined with Gilda Crescent Day Services		Achieved

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		and directly provided on the Grangemead site (soon to transfer to Hailsham Family Centre).		
	5. agree to officers exploring the potential for the refurbishment and re-commissioning of Gilda Crescent as a long-term unit for older people with a learning disability, with a further report on the outcome of this work being submitted to Cabinet.	Being progressed by LD services, report to DMT April 2009 Plans for supported housing for 16 people with a learning disability in development. Aiming to consult with stakeholders July/August 2010 and submit planning application late August 2010.		Head of Strategic Commissioning (LD)
EMI	Cabinet Meeting 16 October 2007			
Hookstead	1. agree to the development of the admission criteria for Hookstead to include residential services for people with a functional mental health need and to ensure that the service is targeted at service users with a high level dependency that reflects the unit costs of the centre;	New service for Functional Mental Health in place by May 2008,		Achieved
	2. agree to officers exploring the potential to develop linked day care services in line with local commissioning plans	Awaiting new commissioning		Local NHS service closed, no new places available yet. Lead Strategic Commissioning Manager (Older People)
	3. agree to maintain the services at Hookstead until new commissioning and procurement arrangements for Older Peoples Mental Health Services in the North Wealden area are clarified	Awaiting new commissioning/ procurement of services and pending AgeWell		Head of Strategic Commissioning (OP)
	4. agree that a further report be submitted to the Cabinet on the future of services at Hookstead when new residential services are in place in the locality.	Re-scheduled for autumn 2010		Head of Strategic Commissioning/ Head of Operations DPS

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
Day Care	Cabinet Meeting 6 May 2008			
Phoenix Day Centre	<p>1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support;</p> <p>2. In the light of 1 above to agree to explore further options for the future of the Phoenix including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users; and</p> <p>3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and</p> <p>4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.</p>	<p>Personal budgets phased in with implementation of Putting People First/Self Directed Support (SDS) with effect from 6/4/2010</p> <p>Initial report to Lead member in November 2008.</p> <p>Exploratory work with voluntary sector undertaken, clear interest demonstrated but lack of reality in developing model, work to be independently commissioned to develop model and business plan, identify most effective contracting method, linked to PPF and development of all day time activities.</p>	<p>Capital programme – older people’s day opportunities development funding £450,000.</p>	<p>Achieved</p> <p>Head of Strategic Commissioning (OP)</p>
Charter Centre	<p>1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support;</p> <p>2. In the light of 1 above to agree to explore further options for the future of the Charter Centre including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users;</p> <p>3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and</p> <p>4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.</p>	<p>New timescales agreed by Cabinet with appraisal options: July 2009. Agreed to hold development of Phoenix and Charter Centres pending the creation of a blueprint through the re development of IBC.</p> <p>To cabinet for approval of commissioning proposals, service specifications and model of care: September 2009.</p>	<p>Capital programme – older people’s day opportunities development funding £450,000.</p>	<p>Head of Strategic Commissioning (OP)</p>

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Isabel Blackman Centre (IBC)	1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support; 2. In the light of 1 above to agree to explore further options for the future of the Isobel Blackman Centre including the development of the Centre as a flexible community resource by an independent or voluntary sector organisation or partnership and the re-commissioning from the Centre of a day service to meet the needs of eligible service users; 3. To agree to the Lead Member for Adult Social Care being advised of significant developments as they arise; and 4. To agree to a report back to Cabinet when a full appraisal of the options has been completed.	IBC Services temporarily transferred to the Moreton Centre to allow for the refurbishment of IBC into a “Community Hub”. Community Hub expected to be open during July 2010 when the combined Moreton and IBC day services will transfer to IBC.	Capital programme – older people’s day opportunities development funding £450,000.	Head of Strategic Commissioning (OP) Head of DPS
Moreton Centre	1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where they receive their care and support; 2. To agree to maintain the current service at the Moreton Centre for the next 18 months by: <ul style="list-style-type: none"> a. developing a more flexible service with extended opening hours b. developing a wider range of therapeutic and rehabilitative activities for centre users c. developing effective partnerships with other organisations sharing the site and other local community groups; 3. To report back to Cabinet in October 2009 when further consideration can be given to the future of the service when potential uses for the residential service after 2010 have been further explored; 4. To agree to the Lead Member for Adult Social Care being advised of any significant developments	Personal budgets phased in with implementation of “Putting People First”/SDS with effect from 6/4/2010. Feasibility study of implementing extended hours undertaken, demand did not justify costs. Developing activities and partnerships with local organisations Following Cabinet approval in July 2009 IBC services temporarily transferred to the Moreton Centre to allow for the refurbishment of IBC into a “Community Hub”.		Achieved Achieved Head of Strategic Commissioning (OP)

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	as they arise.	<p>Community Hub expected to be open during July 2010 when the <u>combined</u> Moreton and IBC day services will transfer to IBC.</p> <p>Residential unit occupied by St Michael's Hospice to 31/3/10. Option appraisal on future use of site to be presented to cabinet October 2010.</p>		Head of Operations DPS
Intermediate Care	Cabinet meeting 29 July 2008			
Firwood House	<p>1. Agree to the retention of Firwood House and further enhance the use of the beds by:</p> <p>(a) adjusting the ratio of step-up/step-down beds to 60/40.</p> <p>(b) undertaking a case audit of all clients discharged from Firwood House to an acute hospital setting.</p> <p>(c) deploying dedicated care management time to become an integral part of the Firwood House multi-disciplinary team with access to ring fenced funding to facilitate discharge.</p>	<p>Units at Firwood working towards implementing 60/40 split achievement may be difficult due to bed pressures from DGH (activity report for 09/10 shows 35% for step up/65% for step down. Revision/Achievement of this target will be progressed as part of the joint Intermediate Care Strategy.)</p> <p>Case audit completed</p> <p>Dedicated care management – in place through Integrated Community Access Point (ICAP).</p>	Nil Cost	<p>Head of DPS / Head of Assessment & Care Management</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>

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	<p>(d) exploring with the PCT, the commissioning of a joint information system for the performance management of intermediate care services.</p> <p>(2) agree to using terms such as 'prevention' to describe step-up work and 'rehabilitation' to describe step-down work as appropriate;</p> <p>(3) agree that the Scrutiny Committee for Adult Social Care receive an update in 12 months, highlighting added value and quality of service that the changes have facilitated</p> <p>(4) agree to a presentation being given to all members on the development of Adult Social Care services following the directly provided service reviews</p> <p>(5) agree to the issue of a press release highlighting the facilities offered by Adult Social Care through the step-up and step-down services; and</p> <p>(6) agree to further work being undertaken in relation to developing a marketing strategy for the directly provided services provided by Adult Social Care in anticipation of clients being able to access individual budgets.</p>	<p>Section 256 agreement signed March 2009</p> <p>Implemented wherever possible but DoH terms used when appropriate</p> <p>Update to scrutiny March 2009</p> <p>Included as part of new Members induction presentation after last County Council elections.</p> <p>Completed after Cabinet</p> <p>No longer required as Firwood House Intermediate Care Services are pre RAS (Resource Allocation System).</p>		<p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>
St Anthony's Court	<p>(1) agree to explore with service users, who access the respite beds, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met;</p> <p>(2) continue to provide intermediate care services at</p>	<p>Revised plan approved by Cabinet in July 2009 to close Grangemead, Gilda Crescent and St. Anthony's Court and reprovision the Mental Health beds at Milton</p>	<p>St Anthony's Court closure 2009/10 net savings £134,000. Estimated full</p>	<p>Achieved</p> <p>Achieved</p>

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	<p>St. Anthony's Court, Eastbourne and then transfer this service to Grangemead, Hailsham when it reopens as an Intermediate Care Centre, and receive a report considering the options for the future use of the site;</p> <p>(3) agree to re-commission the respite care services, currently provided at St. Anthony's Court, with the independent sector;</p> <p>(4) agree, in the interim, to use the spare capacity created by the re-commissioning of the respite care services, to pilot an enhanced Transitional Care service; and</p> <p>(5) further enhance the use of the beds by:</p> <p>(a) gradually adjusting the ratio of step-up/step-down beds to 60/40 as the need for step-down beds decreases due to more intensive home support being provided to clients being discharged from hospital</p> <p>(b) undertaking a case audit of all clients discharged from the St Anthony's Court to an acute hospital setting</p> <p>(c) deploying dedicated care management time, ideally split between several postholders, to become an integral part of the St Anthony's Court multi-disciplinary team with access to ring fenced funding to facilitate discharge.</p> <p>(d) exploring with the PCT, the commissioning of a joint information system for the performance management of intermediate care services</p> <p>(6) agree to terms such as 'prevention' to describe step-up work and 'rehabilitation' to describe step-down work as appropriate;</p> <p>(7) agree that the Scrutiny Committee for Adult Social Care receive an update in 12 months, highlighting added value and quality of service that the changes had facilitated</p> <p>(8) agree to a presentation being given to all</p>	<p>Grange, the Respite Care beds in the private and voluntary sector and the Intermediate Care beds through the bed and community based LAHS.</p>	<p>year savings are £575,000</p>	<p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>

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	<p>members on the development of Adult Social Care services following the directly provided service reviews</p> <p>(9) agree to the issue of a press release highlighting the facilities offered by Adult Social Care through the step-up and step-down services; and</p> <p>(10) agree to further work being undertaken in relation to developing a marketing strategy for the directly provided services provided by Adult Social Care in anticipation of clients being able to access individual budgets.</p>			<p>Achieved</p> <p>Achieved</p>
Home Care	Cabinet Meeting 16 December 2008			
	<p>1) agree to a future reconfiguration of the service to maximise the benefits of:</p> <p>a) the implementation of the new software system in Autumn 2009;</p> <p>b) The inclusion of Occupational Therapists into the service;</p> <p>c) the allocation of a dedicated care management resource to support Home Care teams</p> <p>2) agree to enhance the identity of the service as a re-ablement scheme by a refocusing of resources to increase rehabilitative services to those living at home, re-branding the service by a change of service name to Living at Home Service and staff title to Support Worker and to introduce a readily identifiable uniform for these staff;</p> <p>3) agree to the development of a costed Service Level Agreement to bring more clarity to the cost and role of the new Living at Home Service;</p> <p>4) further enhance the efficiencies made by the Directly Provided Service Home Care by:</p>	<p>Implemented in Autumn 2009</p> <p>4 OT's in post</p> <p>Achieved through ICAP and ACM Hospital Teams.</p> <p>New service launch April 09</p> <p>Service Specification developed</p>	<p>Reconfiguration of service delivery has seen a reduction in deficit hours from 13% to 5%, this equates to an ongoing efficiency of £199,000.</p>	<p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p> <p>Achieved</p>

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	<p>a) increasing the proportion of Directly Provided Service service users who require no ongoing home care support on discharge from the service from the current output of 24% to 45% by March 2010;</p> <p>b) enhancing the capacity and throughput by reducing the average length of intervention for the core re-ablement service to 42 days and the Enhanced Response Team to 14 days whilst continuing to provide other specialist home care services</p> <p>c) operating the system at the optimum service level of 4,200 hours per week with 60% of these hours being face to face contact time with service users.</p>	<p>There has been increase from 24% to 33% in 09/10, LAHS using a de-selective criteria process.</p> <p>Average LOS is 32 days. The Enhanced Response Team is part of the LAHS mainstream reablement service.</p> <p>Ongoing recruitment drive to obtain optimum service level, face to face contact time increased by 3% to 48% county wide for 09/10 (urban areas achieved 54%). Revision of 60% target for rural areas?</p>		<p>Head of DPS</p> <p>Head of DPS</p> <p>Head of DPS</p>

DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
LEARNING DISABILITY SERVICES (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
Group Homes:	Cabinet Meeting 16 October 2007			
Hazelbank Whitbread Cl. Chyncton Cl. Beaconsgate The Gables Gabledown The Haven Homelea Greenacre Field Cottage	1. to agree that in partnership with Health to focus the Directly Provided Residential Services to support adults with learning disabilities who also have complex and/or challenging needs with a high level of dependency;	Change of focus of DPS Residential Services now being incorporated into Learning Disability Programme Board Housing Strategy		Head of DPS/ Head of Strategic Commissioning (LD)
	2. to agree that further reports will be submitted to Cabinet seeking approval for the key changes that will be required to implement the new model of service following discussions with Health and Housing partners	Further cabinet report submitted in May 2008. Agreement for closure given There are plans to introduce 'key move' to support people with skills development in the remaining group homes		Achieved
	3. to agree to explore and consult on the option of closing the four bedded group homes, Hazelbank in Eastbourne, 15 Whitbread Close in Eastbourne and The Haven in Uckfield;	The three four bedded group homes have now all closed. In addition Cabinet agreed in November 2009 to the closure and reprovisioning of 3 further Group Homes – Chyncton Close, Homelea and Gabledown.		The closure of the three four bedded group homes released ongoing net savings of £373,000 for service reinvestment. The closure of CC, H and G will release net savings of £411,000 in total. In 2010/11 it is estimated that savings of £57,000 will be achieved.

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
	4. to agree to officers exploring the potential for the development of a new residential service for older people through the refurbishment and re-commissioning of Gilda Crescent in Polegate, with a further report on the outcome of this work being reported to Cabinet;	Gilda Crescent work is underway with a feasibility study of the site however this will now be linked with commissioning Project Group meeting to agree outline scheme design 14 May 2010; planning application to be submitted end August/beginning September 2010.		DMT report will be presented on 25 March Head of Service LD DPS/ Head of Strategic Commissioning (LD)
	5. to agree to review the arrangement with Dominion Housing Group Limited (formally Kelsey Housing Association) for the management of the group homes with a view to improving the value and quality of the service provided;	Agreed with A2Dominion (formerly Kelsey) that management transferred back to ESCC .		Achieved
	6. to pursue the option of “de-registration” of Field Cottage, Ringmer, where it has been identified that service users could benefit from a supported housing approach to care.	The de-registration of Field Cottage has been incorporated into the work underway looking at housing options on a much broader area. The current residents will transfer to an alternative de-registered property to allow the refurbishment of Field Cottage and return when the works are complete.		Head of DPS
Day Services:	Cabinet Meeting 8 July 2008			
Conquest. Linden Court. Beeching Park.	1. To agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met;	Phase in as part of the implementation of “Putting People First”/SDS with effect from 6/4/2010		Achieved

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LEARNING DISABILITY SERVICES (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
<p>Firstfields. Southview Close. St Nicholas.</p>	<p>2. To agree to the retention of the six day centres and the phased implementation of a new service model for day opportunities on a locality basis in Hastings and Rother, Eastbourne and South Wealden, Lewes District and North Wealden by ensuring access to the following services in each locality:</p> <p>a) vocational opportunities to provide employment training.</p> <p>b) an employment support service developing and supporting a range of work and voluntary placements in the community.</p> <p>c) an independence skills development service providing individual programmes aimed at developing greater independence and supporting social inclusion, community integration and participation.</p> <p>d) a short term service to support adults with a mild learning disability access employment and independent living</p> <p>e) a specialist support service for individuals with complex needs and/or challenging behaviour providing skills development and appropriate day respite provision that supports family carers.</p>	<p>Locality model implemented with a full range of service options (a-e) available in each area. Further work to be undertaken to maximise the use of resources in addition to the need to assess the impact of service user choice through the introduction of Personal Budgets.</p> <p>2a) and d) Café Chill-Tern opened in Hastings August 2009. Further Café to open in Sidley Summer 2009. Both in partnership with Children’s Service. Also Hospitality Hub at Firstfields. A range of community conservational vocational projects operate across the County.</p> <p>2b) Countywide Choices Employment Services September 2009, using resources re-directed from DS.</p> <p>2c) and d) KEYMOVES (independent skills training programme) partially implemented.</p> <p>2e) Research project to be undertaken to inform service specification for specialist support service.</p>		<p>Head of DPS Head of Strategic Commissioning.</p>
	<p>3 To agree to establish an employment support service to maintain and increase the number and range of work placements for adults with a learning disability within the County Council</p>	<p>A new employment service across Learning Disability Services has been developed and will link with the County</p>		<p>Achieved</p>

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Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
		Council PSA 16 Project		
	4 To agree to review the needs of those service users who are living in funded residential care costing more than £700 per week and access day services to ensure best value and the appropriateness of the new service.	Identified Placements, desk-top review of case files undertaken, face to face reviews incorporated as part of the implementation of Self Directed Support (SDS) and personal budgets.		Achieved
Respite Care	Cabinet Meeting 16 December 2008			
Sandbanks Greenwood	1. to agree to maintain and further develop both Greenwood and Sandbanks by: a) Developing specialist pre-placement assessments for individuals considering a move to, independent living, supported accommodation or permanent residential care. b) Increasing the choice of day time activities for people using respite services c) Exploring the feasibility of de-registering parts of the current buildings to develop supported living respite opportunities;	Pre-placement assessment process developed Achieved In progress, information on CQC registration conditions collected and mapping of demand and costs underway.		Achieved Achieved Head of DPS Head of Strategic Commissioning (LD)
	2. to agree to consider the long term needs of the six residents and their continued residential placement at Sandbanks in line with the new developments in DPS Residential Services as agreed by Cabinet in October 2007;	Service Users review of needs undertaken and included for consideration alongside other group homes by LD programme Board		Head of DPS/ Head of Strategic Commissioning (LD)/Head of LD ACM
	3. to agree to explore with current service users, the option of utilising Individual Budgets to exercise choice over how and where their care and support needs are met.	Phase in with implementation of "Putting People First"/SDS with effect from 6/4/2010.		Achieved
CSS	Cabinet Meeting 26 January 2009			
	1 The service provided by the Community Support Services is highly valued, well used and provides good outcomes for service users. It is therefore			

DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
LEARNING DISABILITY SERVICES (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
	recommended that the service is maintained and further developed			
	2 To develop the service it is recommended that the Community Support Service refocus its work to improve the transition experience from Children's Services to Adult Social Care.	Introduction of key moves practical skills assessment in all teams. Service has begun to work with young adults whilst still at college.		Head of Service DPS
	3 It is recommended that the Community Support Service builds on existing services to increase the level of support offered to service users living with elderly carers where mutual dependency requires a higher level of support and monitoring. The service will focus on developing and building skills to enable individuals to remain in their own home, and for future independent living options and self-directed support.	The service continues to ensure people are supported to live in their own home; this includes support for elderly carers. Support provided has clear outcomes identified to develop and build skills for increased independence.		Head of Service DPS
	4 Working in partnership with care managers and other services it is recommended that the Community Support Service aims to provide supported living assessment opportunities and skills training, to enable people to explore and move to settled accommodation, including supported living options	The Martins service provides a 6 month skills development programme using key moves to support individuals to maximise their independence to move onto supported/independent living. The service has clear protocols in place for move on agreed with LD ACM/SPT.		Head of Service DPS
	5 It is recommended that the Community Support Service develops employment support which enables individuals to acquire employment-focused independence skills, particularly supporting job club attendance and job coaching.	Link workers have been used to support job clubs run by ChoicES in one locality. The service has recently started to work closely to identify leads in each area, planning is underway for the service to take over		Head of Service DPS

DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
LEARNING DISABILITY SERVICES (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
		workplace monitoring/support to increase ChoicES capacity.		
	6 The Community Support Service are increasingly providing support to parents who have a learning disability in their parenting role, it is recommended that the service continue to develop this important area of work.	The service continues to provide this support as required.		Head of Service DPS
	7 As service users will, in the future, be able to use personal budgets to purchase a wider range of community support options, it is recommended that the Community Support Service have a role in the assessment of service users prior to identifying needs to be met by personal budgets	The service has introduced a practical skills assessment tool, using the initial stages of the Key moves programme.		Head of Service DPS
	8 Each of the offices are currently registered separately with the Commission for Social Care Inspectorate, with three services rated as two star (good) and one service rated as one star (adequate). It is therefore recommended that the service review its structure and seek a single registration to ensure consistency across the County and improve standards.	The administration support has been restructured to provide central admin support and consistency of systems, including a move towards electronic systems and rotas. The Lewes and Wealden teams have been merged to provide consistency of star ratings. All services are now 2*. Single registration under review due to changes in CQC requirements and ASC restructure changes.		Head of Service DPS
	9 The guidance set out in "Putting People First" states that service users should be given as much choice and control over their care as possible. To facilitate this it is recommended that service users are offered a Personal Budget to enable them to consider alternatives to directly	Phase in with implementation of "Putting People First"/SDS with effect from 6/4/2010.		Achieved

DPS REVIEW – END OF PROJECT POSITION STATEMENT – MAY 2010
LEARNING DISABILITY SERVICES (LATEST UPDATES INCLUDED IN BOLD)

Service	Cabinet Decision	Progress	Efficiencies (costs)	Comments/Lead Officer
	provided services. If a significant number of service users decide to purchase an alternative service then further consideration of the services commissioned may be required.			